

Make Sure You Get What Medicare Paid For



1. Check the delivery ticket. Make sure the item listed on the ticket is what you received. Does the manufacture's name and model number match? If the information does not match, ask the delivery person to correct the information . If that is not possible, do not accept the equipment. Send it back. If you keep the equipment, be sure to file the delivery ticket in a safe place. You may need it later

2. Is it what your doctor ordered? If you think it might be the wrong equipment, call your doctor and ask about it.

3. Check your Medicare Summary Notice. This statement from Medicare lists all the services and equipment that Medicare has paid for you. Look at the Part B section and make sure Medicare only paid for the equipment you actually received.



If you need help reading your Medicare Summary Notice, call Louisiana Senior Medicare Patrol at **877-272-8720**. We can help you make sure Medicare only paid for the equipment you received!



Make Sure You Get What Medicare Paid For



1. Check the delivery ticket. Make sure the item listed on the ticket is what you received. Does the manufacture's name and model number match? If the information does not match, ask the delivery person to correct the information . If that is not possible, do not accept the equipment. Send it back. If you keep the equipment, be sure to file the delivery ticket in a safe place. You may need it later

2. Is it what your doctor ordered? If you think it might be the wrong equipment, call your doctor and ask about it.

3. Check your Medicare Summary Notice. This statement from Medicare lists all the services and equipment that Medicare has paid for you. Look at the Part B section and make sure Medicare only paid for the equipment you actually received.



If you need help reading your Medicare Summary Notice, call Louisiana Senior Medicare Patrol at **877-272-8720**. We can help you make sure Medicare only paid for the equipment you received!



Things you should know if you receive Durable Medical Equipment—DME

1. Some DME suppliers do not take Medicare assignment. This means they can charge you up to 15% more than the Medicare allowable amount. You will have to pay this extra amount. Ask your DME supplier if they take assignment!
2. Medicare does not pay for all DME. If the supplier thinks Medicare might not pay for your equipment they MUST have you sign an Advanced Beneficiary Notice (ABN). If you sign this notice, it means you agree to pay for the equipment if Medicare does not pay. Never sign a blank form!
3. If you are renting your DME, the supplier is responsible for any necessary repairs during the rental period. Once the rental period is finished and you own the equipment, Medicare will usually cover the repair charge. HOWEVER, if repair or replacement of your equipment is necessary due to abuse, neglect or misuse, Medicare will not pay. Take care of your equipment.
4. Routine maintenance is also not paid by Medicare. You must take care of your equipment according to the owner's manual.

**For more information on Durable Medical Equipment,
call Louisiana SMP at 877-272-8720.**



The production of this piece was supported by Grant # #90MP0177/01 from the Administration for Community Living (ACL). Its contents are solely the responsibility of eQHealth Solutions and do not necessarily represent the official views of ACL.

Things you should know if you receive Durable Medical Equipment—DME

1. Some DME suppliers do not take Medicare assignment. This means they can charge you up to 15% more than the Medicare allowable amount. You will have to pay this extra amount. Ask your DME supplier if they take assignment!
2. Medicare does not pay for all DME. If the supplier thinks Medicare might not pay for your equipment they MUST have you sign an Advanced Beneficiary Notice (ABN). If you sign this notice, it means you agree to pay for the equipment if Medicare does not pay. Never sign a blank form!
3. If you are renting your DME, the supplier is responsible for any necessary repairs during the rental period. Once the rental period is finished and you own the equipment, Medicare will usually cover the repair charge. HOWEVER, if repair or replacement of your equipment is necessary due to abuse, neglect or misuse, Medicare will not pay. Take care of your equipment.
4. Routine maintenance is also not paid by Medicare. You must take care of your equipment according to the owner's manual.

**For more information on Durable Medical Equipment,
call Louisiana SMP at 877-272-8720.**



The production of this piece was supported by Grant # #90MP0177/01 from the Administration for Community Living (ACL). Its contents are solely the responsibility of eQHealth Solutions and do not necessarily represent the official views of ACL.